

ECLIPSE CUSTOM REPORTING

- Is your practice out of control and you can't tell why?
- Do you spend more time running the practice than seeing patients?
- Is your staff working harder and not smarter?

It's time for better management reports!

The Eclipse Practice Management Software Package offers a wide array of standard reports for your practice. But your practice has grown, and the one-size-fits-all reports no longer serve your complex needs. Cybertec can meet the unique reporting needs of your practice through Eclipse ODBC compatibility. This individualized

approach creates a reporting package tailored to meet your needs and maximize the efficiency and productivity of your practice.

To compete in today's healthcare environment, your practice needs every advantage possible. You need data tools that help you manage and direct your practice to success. Cybertec's customized reporting will put those tools in your hands.

Cybertec specializes in overcoming your business' management and productivity obstacles. With over 25 years of management and development experience, Cybertec can help you break through operational obstacles and put your workflow on track!

This package provides an introductory overview to the broad range of solutions that Cybertec has delivered to practitioners like you, all by utilizing ODBC in Eclipse. Let these examples get your imagination going about what Cybertec can do for your business.

First, let's review how ODBC reporting works. Then we'll look at some examples of the tools Cybertec has created for its customers.



WHAT IS ODBC?

Open Database Connectivity, or ODBC, is a window into your Eclipse database. Cybertec uses this window to create your own personalized management reports, using your data. The ODBC feature can also be used for advanced database manipulation; for more information about these additional functions, consult your Cybertec representative.

WHAT INFORMATION IS AVAILABLE FOR REPORTING?

Almost every piece of information you have in Eclipse can be incorporated into a report. You can pick what you want to see and how you see it. The customization capabilities are so precise that you could go as far as requesting a report of patients by the day of the week they were born and the month they first arrive at your office, or insurance companies whose names start with vowels that cover patients who have appointments in the afternoon. Whatever you want to know, Cybertec can help you get it.

WILL MY CUSTOM REPORTS RUN IN ECLIPSE?

No. Your custom reports are generated by an external program that accesses the data in your Eclipse database. These new reports are not extensions of standard Eclipse reports – they are built from the ground up, specifically to your needs.

HOW ARE REPORTS CREATED AND DELIVERED?

The simple answer is "However you want them." The detailed answer is more complex. The type of report you want generally determines the best method of delivery. Let's review the most common types of reports and delivery methods.

Types of Reports

TASKING REPORTS

Tasking reports create to-do lists for your staff. For example, a list of patients who have birthdays in the coming month is a tasking report that guides the work of the staffperson who sends out birthday cards to patients. Other examples of tasking reports are treatment authorizations that will soon expire, new patients with insurance shortages, and new patients who should receive thank you letters. Tasking reports can be thought of as forward looking reports and are used by your team to perform their administrative duties.

PERFORMANCE REPORTS

Whereas tasking reports look forward, performance reports review the past. These reports measure events that have already occurred, such as personnel performance, insurance company payments, office visits, and so forth. Performance reports are typically used by you or your senior managers to make decisions and chart directions.

GENERATION METHODS

AUTOMATIC

Automatic report generation has the advantage of never being forgotten. Important reports can be automated so that they are readily available when they are needed. This is particularly useful for tasking reports, where it is important that staff be reminded of the upcoming responsibility. Many types of performance reports are also well suited for automatic generation.

USER CREATED

User created reports have the advantage of letting the user select different reporting criteria. This gives the ability to create "what if" scenarios and to explore possible solutions. Reports that generate a large amount of information and require external prerequisites are best user created – for example, monthly patient statements.

DELIVERY METHODS

DISPLAYED

Simple sets of data can be viewed directly on your computer screen for immediate access and quick review. This method is most suitable when no additional retention of the information is required. Displayed delivery can be used with both automatic and user created reports, but it is most commonly used when you are crafting an ad hoc report to address a specific situation or question.

PRINTED

Printing a report to paper creates a middle term retention of the information and is often the preferred method when the data will be used repeatedly over time, or by multiple users. Both user created and automatic reports can be printed.

EMAILED

The most effective method for delivering automatic reports is by email. Email delivery has two components: in-line and attached. An attached report is typically in a PDF format that can be saved to disk or printed. In-line reports have the custom data in the body of the email. This is typically used when the recipient is using a Blackberry or iPhone and the screen is limited in size. Reports targeted for handheld devices typically have highly summarized data rather than voluminous amounts of detailed data. Emailed reports of either kind can easily be distributed to as many people as needed.

SAMPLE REPORTS

Now let's explore some examples of reports that Cybertec has designed and implemented for its customers. With each report is a description of its type and purpose. As you consider the breadth of solutions that Cybertec can provide, imagine how custom reporting solutions can help your practice reach its goals and objectives.

PATIENT'S BIRTHDAYS

TYPE

Tasking report

GENERATION

Automatic

DELIVERY

Email in-line

PURPOSE

This is a report that is automatically emailed to everyone in the office one week before the end of the month. The timing allows the back desk to prepare birthday cards with adequate lead time even for those patients with birthdays at the beginning of the month. Front desk and patient liaison personnel use the list as a reference to note any patients who are in the office on their birthday.

Bernie Hunt

From: bernie@huntfamily.com

Sent: Saturday, January 09, 2010 11:37 PM

To: Bernie Hunt Subject: Patient Birthday List

The following patients have birthdays in February.

- 1 Heidi Recinos, 948, viy6173@gmail.com
- 1 Damien Wagener, 961, ytm4408@gmail.com
- 1 Takatoshi Steifman, 4587, hbi0715@gmail.com
- 1 Norris Milman, 3438, gbjw406@yahoo.com
- 1 Calvin Olshen, 3915, pgrm819@yahoo.com
- 1 Heidi Powell, 4627, xtv1663@gmail.com
- 1 Marlena Ferrara, 4908, mbei844@yahoo.com
- 1 Roman Dirr, 4936, uox4582@gmail.com
- 1 Alexandre Benson, 5109, ubb4108@gmail.com
- 1 Zareh Trahant, 5632, kmwy456@yahoo.com
- 1 Mayazlle Avakian, 5842, adlo127@yahoo.com
- 1 Jeff Chalfin, 6348, ykz5294@gmail.com
- 1 Alma Tabrys, 6716, oehh565@yahoo.com
- 2 Anthony Simonova, 2483, qxev536@yahoo.com
- 2 Leroy Dolgin, 5594, hytf524@yahoo.com
- 2 Gia Cynthia Finneran, 5629, wkd0471@gmail.com
- 2 Jerome Piekarski, 6321, vlcr758@yahoo.com
- 2 Li Huang Oleksowicz, 6382, yfw8538@gmail.com
- 2 Gert Keane, 6398, srn5068@gmail.com
- 2 Jamar Gara, 6563, zrt2968@gmail.com
- 2 PH Perez , 6732, ylj2739@gmail.com
- 2 Isabelle Laupper-latiti, 6857, mfhl748@yahoo.com
- 3 Bonita Rendings, 4174, xwab254@yahoo.com
- 3 Gene Andreadis, 6671, yzj3484@gmail.com
- 3 Janda Naughton, 6787, taey878@yahoo.com
- 3 Allen Byrd, 6847, gyy3622@gmail.com
- 4 Bhaird Glater, 5093, ooew155@yahoo.com
- 4 Harrison Hilson, 5180, hvko632@yahoo.com
- 4 Florence Mccrorey, 5687, powi691@yahoo.com
- 4 Amelia Breidbart, 6207, ezu1477@gmail.com
- 5 Darius Lukauskas, 674, xzgx721@yahoo.com
- 5 Sherrie Persky, 2578, vowc291@yahoo.com
- 5 Pablo Nordquist , 2886, lsd5401@gmail.com
- 5 Carolina Baksic , 4294, zyqc778@yahoo.com
- 5 Johnathan Brennan, 3869, tfx6841@gmail.com
- 5 Gladys Nacev, 4641, bsd2447@gmail.com
- 5 Daniella Tornatore, 4551, omem075@yahoo.com
- 5 Lorcan Tarnopol, 4463, [dtv436@yahoo.com
- 5 Verna Tsan, 4667, h[kt007@yahoo.com
- 5 Arnon Shatz, 5702, onk2323@gmail.com
- 5 Hazel Raphael, 5994, pri5615@gmail.com

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OFFICE CODE PAYMENTS

TYPE

Performance report

GENERATION

User created

DELIVERY

Display and print

PURPOSE

The *Office Code Payments* report is ideal for a multi doctor facility that wants to compare payments on various office codes and to correlate these payments by provider.

Russman, Tzachi

1/9/2010

Bill Date	<u>ServiceDescription</u>	<u>Amount</u>	Payment Date	<u>Paid</u>
Russman, Ta	zachi			
12 Choyce, Julia 11/13/2009	97110, 97140, 97530	\$ 148.94	11/2/2009	\$ 18.99
11/10/2000	97110, 37140, 37000	\$ 148.94	11/2/2000	\$ 18.99
16 Rosenhagen, De	elores	•		•
9/23/2009	97110, 97140, 97530	\$ 209.00	10/7/2009	\$ 51.00
		\$ 209.00		\$ 51.00
37 Mahoneloneson	The state of the s			
10/9/2009	97014, 97110, 97140	\$ 250.00	10/26/2009	\$ 68.87
		\$ 250.00		\$ 68.87
394 Deharveng, Dev		¢ 220 00	44/0/2000	* 40.06
10/13/2009	97110, 97112, 97140 97110, 97113, 97140	\$ 220.00	11/9/2009	\$ 49.06
10/16/2009 10/20/2009	97110, 97112, 97140 97110, 97112, 97140	\$ 220.00 \$ 220.00		\$ 0.00 \$ 0.00
10/21/2009	97110, 97112, 97140 97110, 97112, 97140	\$ 220.00 \$ 280.00		\$ 0.00
10/21/2009	97110, 97112, 97140 97110, 97112, 97140	\$ 200.00 \$ 210.00		\$ 0.00
11/2/2009	97110, 97112, 97140	\$ 230.00		\$ 0.00
11/4/2009	97110, 97112, 97140 97110, 97112, 97140	\$ 230.00 \$ 220.00		\$ 0.00
11/16/2009	97110, 97112, 97140	\$ 220.00 \$ 245.00		\$ 0.00
11/23/2009	97110, 97140, 97530	\$ 245.00		\$ 0.00
11/27/2009	97110, 97140, 97530	\$ 245.00		\$ 0.00
12/4/2009	97110, 97140, 97530	\$ 245.00		\$ 0.00
12/14/2009	97110, 97140, 97530	\$ 245.00		\$ 0.00
12/2000	07 110, 07 110, 07 000	\$ 2,825.00		\$ 49.06
475 Carpenter, Sari		¥ =,=====		Ψ
9/23/2009	97110, 97140, 97530, G0283	\$ 165.44	11/9/2009	\$ 21.66
		\$ 165.44		\$ 21.66
509 Bland, Veronica	ı			•
9/25/2009	97110, 97140, 97530	\$ 148.94	11/2/2009	\$ 94.99
		\$ 148.94		\$ 94.99
511 Fairclough, Jası	min			
9/30/2009	97110, 97140, 97530	\$ 220.00		\$ 0.00
10/15/2009	97110, 97140, 97530	\$ 150.00	11/9/2009	\$ 35.00
		\$ 370.00		\$ 35.00
611 Neamonitis, Pur				
10/13/2009	97001, 97110, 97140	\$ 350.00	10/26/2009	\$ 61.52
10/13/2009	97110, 97140, 97530	\$ 240.00	10/26/2009	\$ 64.27
10/13/2009	97110, 97140, 97530	\$ 240.00	10/26/2009	\$ 64.27
10/16/2009	97110, 97140, 97530	\$ 240.00	10/31/2009	\$ 64.27
10/23/2009	97110, 97140, 97530	\$ 215.00	11/9/2009	\$ 64.27
2000 Milesy Halama		\$ 1,285.00		\$ 318.60
2669 Wilcox, Helena 9/25/2009	97010, 97014, 97110, 97140, 97530	\$ 440.00		\$ 0.00
9/23/2008	97010, 97014, 97110, 97140, 97550	\$ 440.00 \$ 440.00		\$ 0.00 \$ 0.00
1685 Shainberg, S Su	icanna	ψ 11 0.05		ψ U.UC
9/23/2009	97110, 97140, 97530, G0283	\$ 165.44	11/9/2009	\$ 21.66
0/20/2000	97 110, 97 140, 97 900, 90299	\$ 165.44	11/0/2000	\$ 21.66
745 Jarow, Leora		ψ 100.4.		Ψ = 1.00
9/23/2009	97110, 97140, 97530	\$ 250.00		\$ 0.00
V	01110, 0	\$ 250.00		\$ 0.00
767 Verbitsky, Kuma	ar			•
9/30/2009	97110, 97140	\$ 220.00		\$ 0.00
10/8/2009	97110, 97140	\$ 220.00		\$ 0.00
10/9/2009	97110, 97140	\$ 220.00		\$ 0.00
10/13/2009	97110, 97140	\$ 220.00		\$ 0.00
10/13/2009	97110, 97140	\$ 220.00		\$ 0.00
		• • •		•

PATIENT STATEMENTS

TYPE

Tasking report

GENERATION

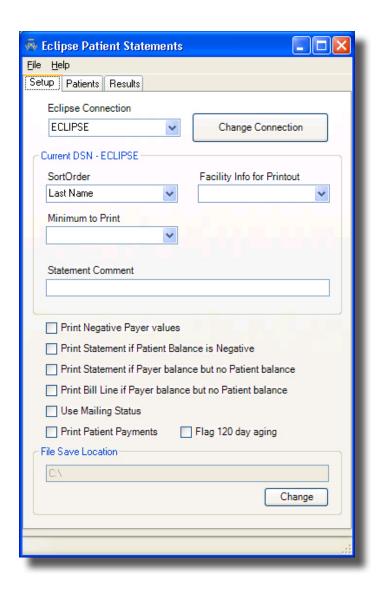
User created

DELIVERY

Display, print, and save on disk

PURPOSE

Patient Statements is one of Cybertec's most popular reports. These statements are designed to be bulk printed, stuffed into standard double window envelopes, and mailed to patients. The layout and choice of the information is specifically chosen to maximize patients' payment compliance.



Turner Chiropractic Office

Patient Statement For Michael L Anderson

Remit To:

Turner Chiropractic Office 84-02 51st Avenue Elmhurst, NY 11373

Addressee:

Bernie Hunt 17 Colvin Drive Garden City, NY 11530,

If payment by credit card	If payment by credit card, fill out below;									
Card Type	☐ Master Card	Discover								
Card Number		Amount								
Signature		Expiration Date								
Statement Date August 05, 2008	Pay This Amoun \$101.52	t	Account Number 4281							

Please check if the address is incorrect or your insurance information has changed

Please detach and return the top portion with your payment Make all checks payable to *Turner Chiropractic Office*

Turner Chiropractic Office

Patient Statement For Michael L Anderson

Dates of	Total	Insurance	Patient	Write	Insurance	Patient
Service	Charges	Payments	Payments	Off	Balance	Balance
3/21/08 to 3/21/08	45.00	0.00	25.00	0.00	\$0.00	\$20.00
3/26/08 to 3/28/08	64.03	0.00	12.80	0.00	\$51.23	\$0.00
5/23/08 to 5/27/08	50.94	0.00	10.18	0.00	\$0.00	\$40.76
5/31/08 to 6/2/08	50.94	0.00	10.18	0.00	\$0.00	\$40.76

Account Nbr	Current	30 Days	60 Days	90 Days	120 Days	Total Account Balance
4281	\$0.00	\$0.00	\$81.52	\$0.00	\$71.23	\$152.75

Patient balances great than 30 days will accrue interest at 1.5% per month

Note:

The total account balance may include amounts currently due from your insurance carrier and your personal balance. This is to provide you with complete information regarding your account. Please pay the amount due indicated in the box to the right.

Please pay	\$101.52
this amount	\$101.52

Turner Chiropractic Office 84-02 51st Avenue, Elmhurst, NY 11373 718-565-9090

PATIENT STATISTICAL REPORT

TYPE

Tasking report

GENERATION

Automatic

DELIVERY

Email attached

PURPOSE

The *Patient Statistical Report* breaks down the patient population by the provider managing each case. This weekly report gives providers the status of their patients and serves as a reminder to the providers to update their patients' records.

Patient Statistical Report

8 - Sunshine PT of North Dallas

Week of 1/3/2010 - 1/10/2010

Patient	First Visit	BillReferral	CaseDescription	Total Visits	LastVisit	Appointment	Discharge
8-800 Hirsch, Sallie							
Achtyl, Fran #4858	8/28/2009	Farias, Arnon	AETNA	15	10/27/2009	0	
Adelman, Rachel #6344	11/16/2009	Ader, Igore	OXF/OPTUM/60V-ELBOW	6	12/16/2009	0	
Armato, Alvin #4586	9/21/2009	Hammett, Avi	ANTHEM-KNEE	17	12/14/2009	0	
Ascheim, Yasinmiya #4322	8/24/2009	Farias, Arnon	AETNA/25	5	10/28/2009	0	
Baran, Zuri #4314	8/25/2009	Dawson, Jefress	Cig/Orth	3	9/10/2009	0	
Barba, Leila #4563	9/15/2009	Shufro, Doug	AETNA BH/AUTH/BACK	3	9/21/2009	0	
Bardani, Elliot #3481	9/4/2009	Stavitsky, Zareh	ORTHONET CIGNA	2	9/19/2009	0	
Ben-harosh, Sixto #3443	9/2/2009		MEDICARE/UHC-BACK	15	12/16/2009	0	
Bigloo, Akira #3328	8/25/2009	Adelaar, Shmuel	MED/Stirling	4	9/3/2009	0	
Bueno gomez, Euns #4978	9/4/2009	Levinstim, Lijun	NO FAULT-LIEN	10	11/19/2009	0	
Bure, Agnieszka #3190	10/7/2009	Nebel, Augusta	HNET/ORTHO/30V-SHLDR	16	12/16/2009	0	
Caquias, Rod #5917	10/21/2009		CIGNA/Ortho-BACK	5	10/29/2009	0	
Chetrit, Sue-Ellen #5697	10/14/2009	Shufro, Doug	Aetna BH/30V-SHLDR	2	10/16/2009	0	
Cheung, Jorge #6735	12/7/2009	Farias, Arnon	ANTHEM/\$3000 MAX-KNEE	3	12/14/2009	0	
Chieco, Didier #6848	12/11/2009	Schulherr, Joaquin	AETNA/25 REVIEW-BACK	3	12/15/2009	0	
Clapman, Marietta #3553	8/24/2009	Nebel, Augusta	ANTHEM	12	10/23/2009	0	
Cohn, Amanda #5041	9/9/2009	Haefele, Steve	BCBS 60V/YR KNEE	25	12/16/2009	0	
Colbert, Rema #3506	8/26/2009	Hammett, Avi	Healthnet-Orthonet	4	9/9/2009	0	
Copulsky, Sangeeta #4479	8/24/2009	Otoole, Simon	ANTHEM	2	9/14/2009	0	
Dasent, Rahamat #3574	8/25/2009	Mass, Hashim	GOLDEN RULE-HEEL	27	12/16/2009	0	
Datta, Beatriz #4990	9/11/2009	Sartoriuseland, Anders	CIG/ORTHO/45V-DIFF WALKI	8	10/14/2009	0	
Datta, Beatriz #4990	11/16/2009	Jonston, Jared	CIG/ORTHO/45V-NECK	8	12/14/2009	0	
Demartini, R. Stephen #5206	9/16/2009	Elyachar-stahl, Christian	MEDICARE	17	11/20/2009	0	
Dersh, Kristen #3343	8/26/2009	Twyon, Henrich	AETNA BH	3	9/4/2009	0	
Dimitri, Britttani #6391	11/18/2009	Wifvat, Salvatore	ANTHEM/\$3000MAX/YR/KNEI	4	12/10/2009	0	
Donder, Marie Laure #3112	8/25/2009	Evans butler, Barton	MEDICARE/CHCS-SHLDR	26	12/15/2009	0	

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DAILY SERVICES REPORT

TYPE

Tasking report

GENERATION

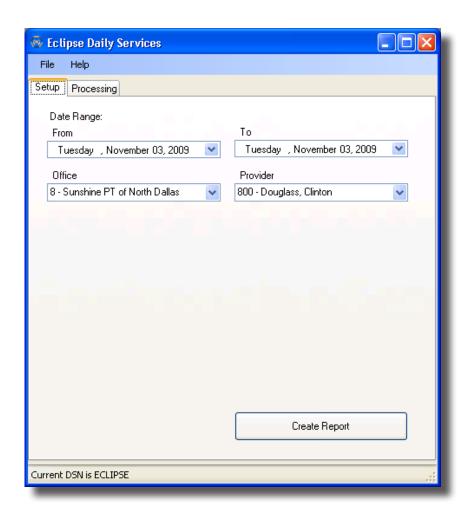
User created

DELIVERY

Display and print

PURPOSE

The *Daily Services Report* is designed for large multi-office practices with a consolidated billing function. While similar to the standard Eclipse Daysheet, this report is used as a tool to organize data from multiple locations and provide the user with an efficient way to verify that all of the day's charges are entered correctly into Eclipse.



Daily Services Report

Sunshine PT of North Dallas

Services for 11/3/2009 - 11/3/20

Patient	User Defined	CPT	Units	Unit Price	Amount	DOB	Insurance ID	Diag	AuthorizationID
Direct Pay									
Parker, Dieter #3516	CTCUGJOS	5/12	1	0.00	0.00	6/11/1959	89949773P[738.4	
Medicare-CT									
Cifuentes-pierce, Mark #3112	CTROGTHE	VISIT	1	0.00	0.00	2/18/1946	18798218MO	715.11	
Feldstein, Jennie #3389	CTPASJAN	VISIT	1	0.00	0.00	6/10/1943	17996130FO	724.4	
Barzune, Engelbert #4741	CTGEDDON	VISIT	1	0.00	0.00	1/2/1944	56155207MB	719.43	
Oxford									
Betancourt, Barbie #5907	CTSTEJEA	97110	1	60.00	60.00	6/22/1962	37473048CV	724.4	
Betancourt, Barbie #5907	CTSTEJEA	97530-59	1	55.00	55.00	6/22/1962	37473048CV	724.4	
Betancourt, Barbie #5907	CTSTEJEA	97140	1	60.00	60.00	6/22/1962	37473048CV	724.4	
Betancourt, Barbie #5907	CTSTEJEA	COPAY	1	60.00	60.00	6/22/1962	37473048CV	724.4	
United Healthcare									
Himmelstein, Samuel #3145	CTCORKEN	COPAY	1	15.00	15.00	4/19/1963	07372214CG	724.4	
Workers Comp- CT									
Schiff, Caren #3474	CTBUREVA	97140	1	40.00	40.00	8/1/1942	62336602ZO	726.0	
Schiff, Caren #3474	CTBUREVA	97530-59	1	40.00	40.00	8/1/1942	62336602ZO	726.0	
Schiff, Caren #3474	CTBUREVA	97112	1	40.00	40.00	8/1/1942	62336602ZO	726.0	
Schiff, Caren #3474	CTBUREVA	97110	1	40.00	40.00	8/1/1942	62336602ZO	726.0	
Schiff, Caren #3474	CTBUREVA	VISIT	1	0.00	0.00	8/1/1942	62336602ZO	726.0	
Schiff, Caren #3474	CTBUREVA	G0283	1	30.00	30.00	8/1/1942	62336602ZO	726.0	
Schiff, Caren #3474	CTBUREVA	97010	1	30.00	30.00	8/1/1942	62336602ZO	726.0	

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SERVICES BILLED BY DATE

TYPE

Performance report

GENERATION

User created

DELIVERY

Display and print

PURPOSE

Services Billed By Date is used by a billing service to identify back billings and collections associated with their customers. Each customer is a provider in Eclipse, so the user chooses which provider and a data range to include on the report.



Kesler, Yoav

1/10/2010

<u>Date</u>	<u>Description</u>	<u>Services</u>	<u>Payments</u>	<u>WriteOffs</u>
i, Hyman #5894				
I - CTCARE/Auth/7V LE	FT/YR Co	nnecticare		
Bill Number 1	From 10/21/09 To 10/			
10/21/09	, COPAY	35.00		
10/27/09	, COPAY	35.00		
		70.00	0.00	0.00
court, Barbie #5907				
I - OXFORD/Optum/90V		(FORD		
Bill Number 3	From 10/30/09 To 10/			
10/30/09	, COPAY	60.00		
10/30/09	Patient check payment		60.00	
		60.00	60.00	0.00
wood, Marsha #3308				
I - ANTHEM/BMN-HIP		them Blue Cross BlueShield		
Bill Number 13	From 10/26/09 To 10/			
10/26/09	, COPAY	15.00	15.00	
10/26/09	Patient cash payment		15.00	
Bill Number 15	From 10/16/09 To 11/			
10/16/09	, COPAY	15.00		
11/06/09 11/23/09	, COPAY Patient cash payment	15.00	30.00	
11/25/09	r attent cash payment		30.00	
		45.00	45.00	0.00
<i>iell, Loha #5231</i> I - CIGNA/Ortho/30V-B <i>A</i>	VCK OF	RTHONET CIGNA CLAIMS		
Bill Number 5	From 10/05/09 To 10/			
10/05/09	, COPAY	20.00		
10/05/09	Patient credit card payment	25.30	20.00	
10/05/09	97110, 97110	55.00		
10/05/09	97140, 97140	50.00		
10/05/09	97112, 97112	40.00		
Bill Number 6	From 10/16/09 To 10/	16/09		
10/16/09	, COPAY	20.00		
10/16/09	97110, 97110	60.00		
10/16/09	97140, 97140	60.00		
10/16/09	97112, 97112	50.00		
Bill Number 7	From 10/19/09 To 10/			
10/19/09	, COPAY	20.00		
10/19/09	97110, 97110	60.00		
10/19/09	97140, 97140	60.00		
10/19/09	97112, 97112	50.00		
10/19/09	Patient credit card payment		20.00	
		545.00	40.00	0.00

AUTHORIZATION REPORT

TYPE

Tasking report

GENERATION

Automatic

DELIVERY

Email attached

PURPOSE

Authorizations are critical for reimbursement for practices that are "in plan" with insurance carriers. This automatic report lists the patients that will be seen that day and the status of their authorization. It is sent by email to the staff personnel who are responsible for maintaining authorizations.

Authorization Report

8 - Sunshine PT of North Dallas

Appointments for Monday 2009-12-21

Patient	Case Description	Policy	Auth Visits	Remaining	End Date	Case Total Visits
ovider - Douglass, Clinton						
Anthem Blue Cross BlueShield	800 274-7767					
Feliciano, Ameet #5275	ANTHEM/BMN-NECK	34834853KR	0	0		19
Pronyok, Mindella #3149	ANTHEM/30V-HIP	27976780NF	28	2	12/31/2009	26
Trumbo, Carmelo #5622	ANTHEM/50V-SHLDR	15360225DE	17	3	12/31/2009	14
Verebay, Brad #6735	ANTHEM/\$3000 MAX-KNEE	92592861FH	10	7	12/31/2009	3
Schmitz, Deborah #5041	BCBS 60V/YR KNEE	41502976YL	60	35	12/31/2009	25
Lurentzatos, Jordan #5695	ANTHEM/60V-NECK	06128571FZ	60	41	12/31/2009	19
Managed Physical Network						
Newfield, Leoncio #6752	MPN/ACN/BMN-NECK	63431769EL	8	6	1/25/2010	2
National Government Services	866 419-9455					
Sapienza, YRIS #5882	MEDICARE/MPN-KNEE	41443666VC	0	0		18
Pjetrovic, Ketlly #6598	MEDICARE/STIRLING-HIP	80571599FH	0	0		5
Orthonet Healthnet Claims	800 413-8695					
Dantzler, Rose #6654	HNET/ORTHO/BMN-BACK	67612025ZP	7	2	1/18/2010	5
Orthonet Aetna Claims	800 771-3205					
Sanchez, Debra #6890	AETNA/ORTHO/60V-KNEE	18434304HT	7	6	1/29/2010	1
ORTHONET CIGNA CLAIMS						
Balkaran, Tricia #4990	CIG/ORTHO/45V-NECK	83706496AQ	0	-2	1/22/2010	8
OXFORD	800 666-1353					

Created 1/10/2010 Page 1 of 4

CODING STATISTICS

TYPE

Performance report

GENERATION

Automatic

DELIVERY

Email in-line

PURPOSE

Providers who are "in plan" with insurance carriers are measured by their carriers for performance of their CPT coding. This report enables providers to measure their own coding performance to insure their conformance with standards.

Bernie Hunt

From: Eclipse Reports [reports@cybertecservices.com]

Sent: Saturday, August 01, 2009 5:31 AM To: djohnson@johnsonchiropractic.com

Cc: Bernie Hunt

Subject: Eclipse Coding Stats as of 7/31/2009

Johnson Chiropratic and Wellness Offices

July's month to date statistics

CMT Codes

98940, 77 times, 81% 98941, 18 times, 19% 98942, 0 times, 0% Total CMT, 95

New Patient E&M Codes

992x1, 0 times, 0%

992x2, 0 times, 0%

992x3, 0 times, 0%

992x4, 0 times, 0%

992x5, 0 times, 0%

Total New Patient E&M, 0

Re-Exam E&M Codes

99211, 0 times, 0%

99212, 5 times, 11%

99213, 37 times, 80%

99214, 4 times, 9%

99215, 0 times, 0%

Total Re-Exam E&M, 46

Profile	Jul 2009	Jun 2009	May 2009	Apr 2009	Mar 2009	Feb 2009	Jan 2009	Dec 2008	Nov 2008	Oct 2008	Sep 2008	Aug 2008	Jul 2008
	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT
	40	40	40	40	40	40	40	40	40	40	40	40	40
	41	41	41	41	41	41	41	41	41	41	41	41	41
	42	42	42	42	42	42	42	42	42	42	42	42	42
	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial	E&M Initial
	x1	x1	x1	x1	x1	x1	x1	x1	x1	x1	x1	x1	x1
	x2	x2	x2	x2	x2	x2	x2	x2	x2	x2	x2	x2	x2
0	x3	x3	x3	x3	x3	x3	x3	x3	x3	x3	x3	x3	x3
	x4	x4	x4	x4	x4	x4	x4	x4	x4	x4	x4	x4	x4
	x5	x5	x5	x5	x5	x5	x5	x5	x5	x5	x5	x5	x5
	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam	Re-Exam
	11	11	11	11	11	11	11	11	11	11	11	11	11
	12	12	12	12	12	12	12	12	12	12	12	12	12
	13	13	13	13	13	13	13	13	13	13	13	13	13
	14	14	14	14	14	14	14	14	14	14	14	14	14
	15	15	15	15	15	15	15	15	15	15	15	15	15
	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT	CMT
	40 - 80%	40 - 92%	40 - 85%	40 - 85%	40 - 84%	40 - 88%	40 - 89%	40 - 94%	40 - 85%	40 - 90%	40 - 86%	40 - 87%	40 - 73%
100	41 - 20% 42 - 0%	41 - 8% 42 - 0%	41 - 15% 42 - 0%	41 - 15% 42 - 0%	41 - 16% 42 - 0%	41 - 12% 42 - 0%	41 - 11% 42 - 0%	41 - 6% 42 - 0%	41 - 15% 42 - 0%	41 - 10% 42 - 0%	41 - 14% 42 - 0%	41 - 13% 42 - 0%	41 - 27% 42 - 0%
	E&M	E&M	E&M	E&M	E&M	E&M	E&M	E&M	E&M	E&M	E&M	E&M	E&M

PAYOR MAILING LABELS

TYPE

Tasking report

GENERATION

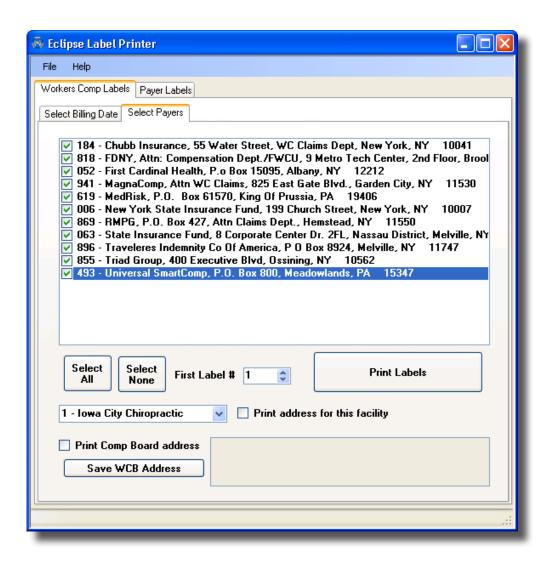
User created

DELIVERY

Printed

PURPOSE

Many states have special forms for billing workers compensation and no-fault automotive accident cases. In some cases, these forms are not self addressing and will not work with windowed envelopes – for example, the New York State C4 series. This report prints mailing labels for all insurance companies that were billed on the specified date for a user-specified group of Profiles. These labels can then be matched with the bills that will need special envelopes for mailing. The labels are printed on standard mailing label stock available from Avery and many other vendors.



AIG

P.O. Box 1830

Alpharetta, GA 30023

NYS/WCB P.O. Box 5205

Binghamton, NY 13902

Zurich America P. O. Box ZZ

Jamaica, NY 11430

AIG Claims Services

P.O. Box 1822

Alpharetta, GA 30023-1821

One Deacon Insurance

PO Box 302

Buffalo, NY 14240

Zurich Insurance P.O. Box 66946

Chicago, IL 60666-0941

ESIS -Amherst WC Claim

P.O. Box 31121

Tampa, FL 33631-3121

PMA Medical Bills P.O. Box 2854

Clinton, IA 52733

First Cardinal LLC

PO Box 15095 Albany, NY 12212 PRM Claims Services, Inc.

P.O. Box 14436

Albany, NY 12212-4436

Hereford Insurance Co.

36-01 43 Avenue 2nd Floor Long Island City, NY 11101 Procura

2435 Blvd. of the Generals Attn: Bill review - Suite 200

Liberty Mutual Ins. Co.

P.O. Box 4836

5015 Campuswood Dr., S 202

Norristown, PA 19403

Sedgwick, CMS P.O.Box 8901

Melville, NY 11747

Syracuse, NY 13221

Liberty Mutual Insurance Comp.

520 White Plains Road

Tarrytown, NY 10591

Special Funds Conservation Committe

Section 25-A

205 E 42nd Street, 18th Floor New York, NY 10017-5706

National Fire Ins Co of Hartford

PO Box 4855

Syracuse, NY 13221

State Insurance Fund

199 Church Street New York, NY 10007

New York City Law Department

Worker's Comp Division 350 Jay Street - 9th floor

Brooklyn, NY 11201

Tokio Main Management, Inc

230 Park Avenue

New York, NY 10169

New York Transit Authority

130 Livingston Street

10th Floor

Brooklyn, NY 11201

Travelers Insurance

PO Box 8924

Melville, NY 11747

PAYMENTS BY PAYOR

TYPE

Performance report

GENERATION

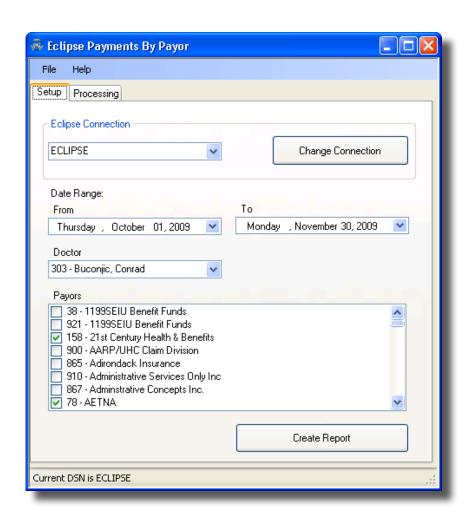
User created

DELIVERY

Display and print

PURPOSE

Payments by Payor gives the practice the ability to look at what services have been paid by particular insurance carriers in a specified time frame.



Eclipse Payments By Payor

Provider - Buconjic, Conrad

2009-10-01 - 2009-11-30

From	То	Billed	Amount	Payer	Patient	Write Off	Balance
NA #78							
Behrami, Noriko #	#6249						
11/13/09	11/13/09	11/16/09	365.00	0.00	10.00	0.00	355.0
11/16/09	11/16/09	11/17/09	240.00	0.00	10.00	0.00	230.0
11/18/09	11/18/09	11/19/09	240.00	0.00	10.00	0.00	230.0
Birstein, Galo #61	127						
11/2/09	11/2/09	11/3/09	355.00	0.00	0.00	0.00	355.0
Boccanfuso, Leo	#6606						
11/30/09	11/30/09	12/1/09	395.00	0.00	40.00	0.00	355.0
Chan, Zareh #521	6						
10/1/09	10/1/09	10/7/09	230.00	48.91	30.00	151.09	0.0
10/8/09	10/8/09	10/16/09	260.00	48.91	30.00	181.09	0.0
Haggblom, Jaffa #	#6258						
11/10/09	11/10/09	11/13/09	397.00	0.00	52.00	0.00	345.0
11/12/09	11/12/09	11/13/09	255.00	0.00	25.00	0.00	230.0
11/17/09	11/17/09	11/18/09	255.00	0.00	25.00	0.00	230.0
Kutscher, Scott #							
10/19/09	10/19/09	10/21/09	200.00	78.91	0.00	121.09	0.0
Larmoyeux, Grae	me #2067						
10/6/09	10/6/09	10/15/09	225.00	53.91	0.00	171.09	0.0
10/8/09	10/8/09	10/16/09	225.00	53.91	0.00	171.09	0.0
10/20/09	10/20/09	10/22/09	225.00	53.91	0.00	171.09	0.0
Lima, Ray #5798							
11/20/09	11/20/09	11/23/09	35.00	0.00	35.00	0.00	0.0
Mifsud, Roza #540	05						
10/1/09	10/1/09	10/7/09	220.00	52.47	25.00	142.53	0.0
10/7/09	10/7/09	10/15/09	195.00	34.06	25.00	135.94	0.0
10/9/09	10/9/09	10/16/09	195.00	34.06	25.00	135.94	0.0
0/2010							Page 1

TODAY'S PATIENT'S BALANCES

TYPE

Tasking report

GENERATION

Automatic

DELIVERY

Email attached

PURPOSE

This report is automatically emailed to the front desk personnel before office hours each morning. The report lists all patients who will be seen today and shows how much each patient owes based on expected co-payments and outstanding balances. This helps a busy front desk improve immediate collections compliance.

Today's Patients' Balances

8 - Sunshine PT of North Dallas

Patient's Balances for 2009-12-07

Patient	Time	Provider	Copay	Past Balance	DOS	Total Due
Huang, Yaniv #6212	7:00 am	Shpiginur, Adolph	Percentage	\$0.00		
Cifuentes-pierce, Riva #6566	7:45 am	Shpiginur, Adolph	\$15.00	\$0.00		\$15.00
Cominotto, Maureen #6386	8:00 am	Shpiginur, Adolph	Percentage	\$0.00		
Finneran, Gia Cynthia #5629	8:30 am	Shpiginur, Adolph	\$30.00	\$0.00		\$30.00
Smart, Serlio #5319	9:00 am	Shpiginur, Adolph	\$10.00	\$10.00	12/14	\$20.00
Hsu, Helen #6050	9:00 am	Shpiginur, Adolph	Percentage	\$0.00		
Owens kennedy, Leda #6156	9:15 am	Shpiginur, Adolph	\$10.00	\$0.00		\$10.00
Platzman, Nissim #3443	9:30 am	Douglass, Clinton	Percentage	\$0.00		
Miljkovic, John R. #5118	9:45 am	Douglass, Clinton	\$25.00	-\$50.00		-\$25.00
Pawlowski, Nira #6474	9:45 am	Shpiginur, Adolph	Percentage	\$0.00		
Sapienza, YRIS #5882	10:00 am	Douglass, Clinton	Percentage	\$0.00		
Bruck, Howard #5523	10:00 am	Shpiginur, Adolph	Percentage	\$0.00		
Balkaran, Tricia #4990	10:30 am	Douglass, Clinton	\$15.00	\$15.00	12/14	\$30.00
Gil, Brenda #4931	10:30 am	Shpiginur, Adolph	Percentage	\$0.00		
D"angelo, Naamah #6068	11:00 am	Douglass, Clinton	Percentage	\$0.00		
Weinstein, Austin #3528	11:00 am	Shpiginur, Adolph	Percentage	\$0.00		
Spaulding, Kristy #3324	11:30 am	Kesler, Yoav	Percentage	\$0.00		
Schwab, Chantay #5678	11:30 am	Shpiginur, Adolph	Percentage	\$0.00		
Moore, Soula #6449	11:45 am	Shpiginur, Adolph	Percentage	\$0.00		
Farion, Itzhak #5868	12:00 pm	Douglass, Clinton	\$40.00	\$0.00		\$40.00
Pleshty, Tyler #6670	12:30 pm	Shpiginur, Adolph	\$40.00	\$0.00		\$40.00
Meehan, Hye Rey #6374	1:00 pm	Kesler, Yoav	Percentage	\$0.00		
Krulwich, Lois #3420	1:30 pm	Kesler, Yoav	Percentage	\$0.00		
Symons, Daryl #5797	2:30 pm	Douglass, Clinton	Percentage	\$0.00		
Siu, Alyce #6665	3:00 pm	Douglass, Clinton	\$30.00	\$0.00		\$30.00
Miller, Ted #3436	3:00 pm	Kesler, Yoav	Percentage	\$0.00		
Bachenheimer, Catia #6391	3:30 pm	Douglass, Clinton	Percentage	\$0.00		
Schmitz, Deborah #5041	3:45 pm	Douglass, Clinton	\$40.00	\$0.00		\$40.00
Koustis, Liz #3469	3:45 pm	Kesler, Yoav	\$10.00	\$0.00		\$10.00
Peterson, Conrad #5691	4:00 pm	Kesler, Yoav	Percentage	\$0.00		
Foner, Nelson #3190	4:30 pm	Douglass, Clinton	\$20.00	\$0.00		\$20.00
Verebay, Brad #6735	5:00 pm	Douglass, Clinton	Percentage	\$0.00		
Schneider, Yuval #6546	5:00 pm	Kesler, Yoav	Cash in full	\$535.00	12/11, 12/7	
Horman, Adalberto #6689	5:30 pm	Douglass, Clinton	\$10.00	\$10.00		\$20.00
Burton, Bruce #6406	5:30 pm	Kesler, Yoav	\$15.00	\$0.00		\$15.00
Lurentzatos, Jordan #5695	5:45 pm	Douglass, Clinton	\$15.00	\$0.00		\$15.00
Roundtree, Jesus #3597	6:00 pm	Kesler, Yoav	Percentage	\$0.00		
Difrummolo, Heath #5161	6:15 pm	Kesler, Yoav	\$50.00	-\$550.00		-\$500.00
Jacobi, Jody #4465	6:30 pm	Kesler, Yoav	\$15.00	-\$46.32		-\$31.32

39 Patients Scheduled for Today

Created 1/10/2010 Page 1 of 1

UATTACHED FUNDS

TYPE

Tasking report

GENERATION

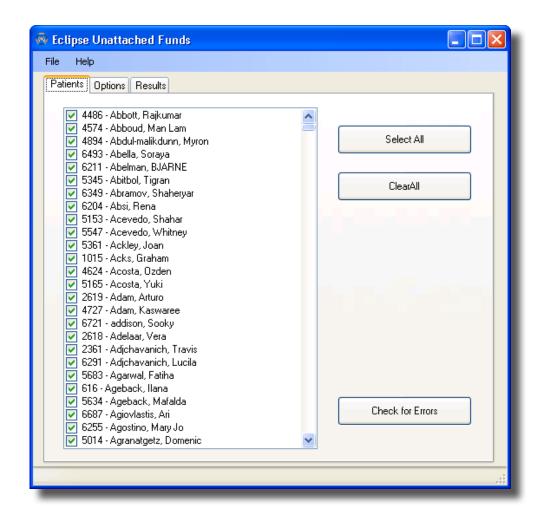
User created and automatic

DELIVERY

Email in-line and printed

PURPOSE

In the course of normal operations, payments can become misplaced or misapplied. This report finds these payments in the database so that they can be corrected.



Eclipse Unattached Funds and Bill Problems

263

Gsell, Cati

9 Unattached funding records Unattached fund in Case 2, for \$75.00 Unattached fund in Case 2, for \$75.00 Unattached fund in Case 3, for \$80.00 Unattached fund in Case 3, for \$75.00 Unattached fund in Case 3, for \$75.00

Savage, Hung 363

2 Unattached funding records Unattached fund in Case 1, for \$800.00 Unattached fund in Case 1, for \$80.00

Greene, Gina

Patient has bills with negative balance Case 1, Bill 1 has negative patient balance Paitent owes a total of (\$12.00) Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

436

Devido, Lawton

Patient has bills with negative balance Case 1, Bill 3 has negative patient balance Paitent owes a total of \$0.00 Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

535

Hanna, Litzy

Patient has bills with negative balance Case 1, Bill 1 has negative patient balance Case 1, Bill 4 has negative patient balance Paitent owes a total of (\$80.00) Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

581

Mceneney, Cherrie

Patient has bills with negative balance Case 1, Bill 40 has negative patient balance Paitent owes a total of \$0.00 Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

620

Groves, Phyllis

3 Unattached funding records Unattached fund in Case 1, for \$20.00 Unattached fund in Case 1, for \$10.00 Unattached fund in Case 1, for \$20.00

Nasir, Iris

Patient has bills with negative balance Case 1, Bill 5 has negative patient balance Paitent owes a total of \$250.00 Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

Fawver, Conrad

Patient has bills with negative balance

Case 1, Bill 10 has negative patient balance Paitent owes a total of (\$1.32) Patient has \$0.00 in unattached funds

676

Patient has \$0.00 in adjustments Roll, Elton

3 Unattached funding records Unattached fund in Case 1, for \$50.00 Unattached fund in Case 1, for \$50.00 Unattached fund in Case 1, for \$50.00 Paitent owes a total of \$40.00 Patient has \$150.00 in unattached funds Patient has \$0.00 in adjustments

Ingemi, Rhetta

Patient has bills with negative balance Case 1, Bill 23 has negative patient balance Paitent owes a total of \$0.00 Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

Mayers, Mahesh

Patient has bills with negative balance Case 1, Bill 13 has negative patient balance Case 1, Bill 15 has negative patient balance Case 1, Bill 16 has negative patient balance Case 1, Bill 17 has negative patient balance Case 1, Bill 18 has negative patient balance Case 1, Bill 19 has negative patient balance Paitent owes a total of (\$340.00) Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

767

Jacobs, MISC77

Patient has bills with negative balance Case 1, Bill 5 has negative patient balance Paitent owes a total of \$10.00 Patient has \$90.00 in unattached funds Patient has \$0.00 in adjustments

801

Iwahara, Gabriel

Patient has bills with negative balance Case 1, Bill 20 has negative patient balance Paitent owes a total of (\$9.00) Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

841

Shell, Victoria

Patient has bills with negative balance Case 1, Bill 1 has negative patient balance Paitent owes a total of (\$65.00) Patient has \$0.00 in unattached funds Patient has \$0.00 in adjustments

884

Hasenauer, Jay

2 Unattached funding records Unattached fund in Case 1, for \$65.00 Unattached fund in Case 1, for \$130.00

905

Meek, Ali

Patient has bills with negative balance Case 1, Bill 6 has negative patient balance

1/10/2010 Page 1 of 18

17 Colvin Drive Garden City, NY 11530 Tel 516.816.5678 Fax 516.352.4197 www.CybertecServices.com